# Sireesha K

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## Career Objective:

* To update my skills with the latest technologies and contribute them to the continued growth and success.
* Looking for great opportunities to contribute more and work with the most complex environment to make them most secured and easy to manage.

## Professional Experience:

* Worked as an Aruba TAC engineer at CSS crop from September 2018
* Working as an Customer Support TAC Engineer from October 2019

## Relevant Experience:

* **June 2017 to Nov 2017,** worked as a vice-principal in TLMTI, Vizianagaram, A.P.
* **Feb 2014 to Dec 2014**, worked as an Assistant Professor in C.M.E Department in Sanketika Polytechnic College, Visakhapatnam, A.P.
* **Nov 2010 to Feb 2012**,worked as a Lecturer in EW&SEA Vocational course in Government Junior College Balijipeta, Bobbili, A.P
* **Nov 2009 to Feb 2010**, worked as a Lecturer in EW&SEA Vocational course in Government Junior College, Kotauratla, Narasipatnam,A.P

## Technical Skills:

**Switches:**

* + Aruba switches (2530YA/YB,2540,2620,2920,2930F/M,3800,3810)

## Controllers:

* + - Aruba controller (3000,7005,7010,7024,7030,7200,7280)

## Instant Access points:

* + - Aruba Instant points Indoor/Outdoor (550/30/10,340/30/20/10/00/03,270/20)

## Monitoring tool:

* + Aruba Airwave (completed ACMA Training)
  + Completed CCNA and Aruba wireless training

## Protocols:

**Networking** Good knowledge in TCP/IP protocol suite

AAA, IP, ARP, ICMP, TCP, UDP, DNS, DHCP, FTP, Dot1x, wireless

**Routing Protocols** STATIC, RIP basics, OSPF.

**Switching Protocols** STP /RSTP.

**Scripting** PowerShell, Bash shell.

**Network Management SNMP**, Syslog& traps

**Others** Active Directory, LDAP, Windows servers, Linux server, Postgres DB

## Other Monitoring Tools:

* + Wireshark, Tcpdump

## Work Experience

**Designation: Aruba TAC Engineer.**

**Organization: CSS Corp, Chennai (September 2018 to October 2019)**

**Job Responsibilities: Network Engineer (Aruba Networks).**

* Assisted Aruba Network customers on calls, emails and chats in different time zones like EST,CST and EMEA
* Worked for Leading Enterprise Network monitoring tool for wired and wireless Aruba Networks
  + Handled critical outages and provided solutions to minimize the customer outages.
  + Handled page & priority customers and provide resolutions on time
  + Worked with Organizations like Universities, LLC, Airports, District schools

& colleges etc…

* + Supported the Federal engineers and LAC& SE engineers also
  + Monitoring and managing the Controllers, Switches, Instant access points

* + Provided on-call support during non-business hours for updating and upgrading the servers
  + Worked on troubleshooting of major P1 issues for quick resolution
  + Created an Upgrade plan for Infrastructure of network devices on non-production hours
* Based on the User requirement we recommend the firmware version and upgrade the server as well
  + Installation and deploying the Airwave Server in physical box and virtual machine and restoring the backups in new server depends on requirement
  + Worked on creating a reports, Groups, Folder, Clients connected information and Rapids and VisualRF
  + Worked on configuration and connectivity, Licensing, Support portal, Performance, SMTP relay server issues
  + Worked in creating defects and applying patches to the server and provide a work around to the User.

**Designation: Pelco Customer Support TAC Engineer.**

**Organization: On Process Technology, Kolkata (October 2019 to August 2020)**

**Job Responsibilities: Network Engineer (Pelco Networks).**

* Worked with Pelco customer on calls, emails and chats for a network cameras in different time zones
  + Assigned an IP address and IP setting’s to the IP cameras , Analog camera
  + Guided the customer in Configuration and installation of the Cameras in the customer environment
  + Adding the Licensing to their Video Management system
  + Worked on VMS like Digital Sentry, Endura, VideoXpert (Professional,Enterprise)
  + In Digital sentry we can add only 126 camera(IP+Analog)
  + In Endura depends up on the speed of the network to add the cameras
  + In VideoXpert professional we can add only 100 camera it is useful for small scale industries
  + In VideoXpert Enhanced is for large scale industry
  + Creating a passwords for the Users

## Education

B Tech (Electrical and Electronic Engineering) from “Gokul Institute of technology and sciences” completed in the year 2005 to 2009.

## M Tech (Computer science Engineering) from “Maharaj Vijayaram Gajapathi Raj College of Engineering” completed in the year 2012 to 2014.

**Place** : Kolkata

**Date** : Sireesha K